

MEDICARE TURNING 65 (PRESET FACE-TO-FACE APPOINTMENT)

Hi, is this John?

Hi John this is Mike from Senior Services we're calling you because our records indicate that you are turning 65, correct?

Great!

Now, Our Certified Medicare specialist will be there in your area on (PROPOSE TIME AND DAY) to talk a little bit about Social security and Medicare, okay?

Great! Do you have coverage through work? (If Yes, confirm getting in Medicare plan)

Also, just to make sure that the information I have here is correct,

I have your age as [AGE], is that correct?

Just to verify, your address is [ADDRESS], correct?

Is there an apartment number?

Alright, please remember that <agents name> will be there on (appointment day and time) and will have their license and answer any questions that you have.

Thank you and Goodbye!