Medicare T-65 (Turning 65)

Hi (Lead Name), this is (Rep Name) with Senior Services,

We are calling because we show in our records you are turning 65 soon and will be applying for Medicare?

- (Yes, confirming they are turning 65)

Do you have coverage through work or will you be enrolling in a Medicare plan?

- (No, confirming they will not be keeping coverage through work)

Great, I will have a Medicare insurance specialist call you back in the next day or two to go through <u>ALL your options</u> for Medicare, would that be okay?

Would morning or afternoon be better for you?

Okay, I will have my Medicare specialist contact you in the next day or two. Thank you and Goodbye.